

Kevin Duda
6907 43rd Avenue, 4F
Woodside, NY 11377

To Whom It May Concern,

As a Co-President of the Board for **Horizon 1 Condominium** for the past 3 years, I've had the privilege of working closely with Vera and the team at REM Management. Throughout this time, she has proven to be an outstanding property manager, always going above and beyond to ensure the smooth operation and well-being of our community. Especially given the climate that they walked into: a 15-year-old building that had some immediate needs and extremely difficult decisions for the health of the building's future.

Vera consistently demonstrates exceptional organizational skills, a thorough understanding of property management best practices, and an ability to handle even the most challenging situations. She was always accessible, whether it be text, email or phone, she was responsive and committed to addressing the needs of both the board and our residents.

What I appreciate most is how proactive she was in problem-solving maintenance issues, overseeing vendors and their billing, or ensuring financial transparency. Vera has played a critical role in improving the overall quality of life in our community by maintaining high standards and fostering a sense of trust and collaboration among residents.

Our board is grateful for their hard work and dedication, and we would highly recommend R.E.M Residential to any community seeking a skilled, reliable, and committed property manager.

Thank you,

A handwritten signature in black ink, appearing to read 'Kevin Duda', written in a cursive style.

Kevin Duda
Horizon I
Woodside, NY